



Heritage at Stonebridge Rules and Policies Pickleball Complex

General Rules

- Pickleball courts are for pickleball only. Courts shall not be used for any other activities, including but not limited to: skateboarding, bike and scooter riding, rollerblading, basketball, tennis, etc.
- All guests must be accompanied by an adult Resident at all times.
- All minor guests (under 19 years of age) must be accompanied and supervised by an adult Resident at all times.
- See Clubhouse Staff to check out equipment and/or for questions or concerns.
- Proper footwear required – court shoes only. Sandals, flip flops, other non-athletic footwear, and bare feet are not allowed.
- No food allowed on courts.
- Chairs must remain outside of court fencing.
- Keep courts free of clutter at all times.
- Pets are not allowed on the pickleball courts at any time. All pets must be outside the pickleball enclosures and must be leashed and under the control of the pet's owner.
- Service animals shall be governed by the Heritage at Stonebridge Homeowners Association Clubhouse Service and Assistance Animal Policy.
- Prohibited Items: glass containers, alcohol, tobacco, illegal drugs, smoking and vaping.
- Call 911 for emergencies. Notify clubhouse staff immediately after calling 911.
- Players and their guests must follow the Heritage at Stonebridge Code of Conduct.
- Use of headphones/earbuds is required for listening to personal music.
- The Heritage at Stonebridge HOA (the "HOA"), its Directors, Committee members, as well as the Association's community management company, and its employees and contractors, are not responsible for personal injury or loss or damage to personal property.
- Residents must be in good standing to reserve and use the pickleball courts.
- The USA Pickleball Association is the guide to fair play and can be found at <https://usapickleball.org/what-is-pickleball/official-rules/>. All players should familiarize themselves with the rules. There is no onsite official to resolve any player disputes.
- Clubhouse staff and/or the HOA reserves the right to close all or any part of the Pickleball Complex at any time for maintenance, weather, or rule enforcement.
- Policies are subject to change.

Court Use Policy

- Court use is at your own risk.
- As a community-owned facility, use of courts by Residents will take precedence over any other use.
- All courts are open for all Residents and their guests unless otherwise stated (i.e., during Resident Open Play).
- Utilize "4 on/4 off, paddle up protocol". If court is in use hang your paddle(s) and wait for game to finish, next players take the court for one game. If no paddles are hung/waiting, play may continue.
- No tournaments (round robin, ladder, etc.) nor league play is allowed without authorization from the HOA Board of Directors.
- No parties or events are allowed without authorization from the HOA Board of Directors.

Court Assignment Policy for Unrestricted and Resident Open Play

Resident Open Play Periods

- Monday, Wednesday, Friday, Saturday & Sunday – 7 AM – 11:00 AM (hours updated seasonally)
 - Courts 3 thru 6: Reserved for Residents only.
 - Courts 1 & 2: Designated for use by Residents with guests (Residents with guests have priority on these courts during this time).
 - No Clinics on any court during this time.
 - No Pickleball Machine usage on any court during this time.

Unrestricted Play Periods

- After Resident Open Play, all Courts are available to Residents and Residents with guests.
- First Come First Serve if all courts are full utilize 4 on/4 off paddle up protocol.



Reservation Policy

- A reservation must be requested during business hours Monday-Friday at least 24 hours in advance.
- Reservations may not be made more than 1 week in advance.
- 2 hour limit for court reservations.
- Maximum of 2 court reservations per time slot per household.
- Default (“no-show”) time is fifteen (15) minutes after scheduled start time. After this time has expired, the court will be considered unreserved and available for play. Any Pickleball Complex guest passes issued for the reservation will not be refunded.
- No court reservations will be accepted if four (4) courts have been reserved for the same time slot.
- No consecutive time slots may be reserved by the same owner.
- No reservations will be accepted on any court during Resident Open Play.

Guests

- A guest is any non-Resident who uses any part of the Pickleball Complex at the invitation of a Resident host.
- Guests must be accompanied by the Resident host at all times.
- All guests must sign waivers and related documentation as reasonably required by the HOA. A waiver is valid for a calendar year (January 1 through Dec 31) and must be renewed annually.
- Guests must follow all laws, regulations, rules and policies applicable to Heritage at Stonebridge and the Common Amenities, including without limitation, all Governing Documents and the Heritage at Stonebridge Code of Conduct.
- No more than 4 guests per household per day in the Pickleball Complex.
- Any non-registered guest found in the Pickleball Complex may be removed.

Guest Passes

- Guest passes shall be “day passes” and shall allow guests to use any of the Common Amenities for that day.
- All guests must sign in at the Clubhouse (or online, if technology permits) each time a guest pass is obtained.
- 24 complimentary guest passes shall be allotted per household per calendar year (prorated for new Resident’s first calendar year) at no charge. Once a household has used its complimentary guest passes in a calendar year, up to 24 additional guest passes may be purchased for a fee of \$10 per guest pass. Once a household has used its allotted 24 \$10 dollar guest passes in a calendar year, additional guest passes may be purchased for a fee of \$20 per guest pass.
- Guest passes are non-transferable and do not roll over.

Coaches

- Any Non-Resident personal trainer, coach or instructor (“Coach”) engaged by a Resident in the Pickleball Complex shall be deemed that Resident’s guest and shall be subject to all guest policies, including required waivers, guest passes, and any applicable guest fees once the Resident host’s household’s complimentary guest pass allotment is exceeded.

Code of Conduct

- Heritage at Stonebridge is an age-restricted community. As such age requirements for Common Amenity usage are in place and must be followed at all times.
- All Residents and their guests shall be personally responsible for their actions and conduct.
- Order and decorum must be observed on premises at all times.
- Profanity, loud, abusive language is not allowed.
- No Resident or guest shall willfully threaten, harass, or otherwise engage in a course of conduct against any other person in the community which causes harm, serious emotional distress or creates a hostile environment for that person.
- Residents and guests shall not attempt to direct the work Clubhouse staff, nor shall they reprimand or harass Residents, guests, vendors, contractors or anyone else in the Common Amenities.
- Appropriate attire is required at all times.
- The rules and policies outlined in this document are designed for the betterment of all participating Residents and guests. Residents are responsible for ensuring their guests fully understand and comply with all rules



and policies.

- The Heritage at Stonebridge Homeowners Association, its Board of Directors and Clubhouse staff have full authority to enforce all rules and policies and issue fines and reserve the right to deny use of any and all Common Amenities to anyone at any time.

Compliance/Enforcement

- Heritage at Stonebridge Residents and guests are required to comply with laws, regulations, rules and policies applicable to Heritage at Stonebridge and the Common Amenities, including without limitation, all Governing Documents and the Heritage at Stonebridge Code of Conduct.
- The HOA's community management company is authorized and directed by the Board of Directors to enforce all rules and policies applicable to Heritage at Stonebridge and the Common Amenities, including without limitation, all Governing Documents and the Heritage at Stonebridge Code of Conduct.
- All rules and policies and the Heritage at Stonebridge Code of Conduct will be strictly enforced, and violations of any rules are subject to the Heritage at Stonebridge Fine Policy and Procedure.
- Individuals who refuse to comply with these rules and policies may be asked to leave the Common Amenity areas.
- Residents and guests shall not confront other Residents or their guests regarding alleged violations, including, without limitation, alleged guest policy violations. Any suspected violation should be reported to Clubhouse staff as soon as reasonably possible so staff can address the matter appropriately.
- The HOA's property management company shall provide a summary of violations to the Board of Directors on a periodic basis and upon request.